

## Complaint Form – Complaints against OFCA

### **Part I. Particulars of Complainant**

*(Please put a tick in the appropriate check box.)*

Name: Mr/ Ms/ Miss/ Mrs \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ (day time) Fax No.: \_\_\_\_\_

Email Address: \_\_\_\_\_

### **Part II. Complaint Details**

#### **Notes to Complainant**

1. The personal data and information that you provided in Part I and Part II will only be used for OFCA's internal investigation/follow-up action which is directly related to this complaint. We may approach you to obtain more information upon our receipt of your complaint. Without sufficient information, we may not process the complaint.
2. Complainants have the right to request access to and correction of their personal data submitted for this complaint in accordance with the Personal Data (Privacy) Ordinance. Enquiries concerning the personal data access and correction should be submitted in writing to the Director-General of Communications, Office of the Communications Authority, 29/F, Wu Chung House, 213 Queen's Road East, Wan Chai, Hong Kong; or sent by fax to 2591 0316.
3. For details about the complaint procedure, please refer to "Public Complaints against OFCA" at our web site via this link:  
[https://www.ofca.gov.hk/en/contact\\_us/enquiry/complaints\\_ofca/index.html](https://www.ofca.gov.hk/en/contact_us/enquiry/complaints_ofca/index.html)