

## **Office of the Communications Authority**

### **List of Records by Category**

#### **Broadcasting Services**

- Licensing
- Television Broadcasting Services
- Sound Broadcasting Services
- Broadcasting Standards
- CEPA: Television Services

#### **Telecommunications Services**

- Licensing
- Facility-based Services
- Service-based Services
- Telecommunications Standards
- Numbering & Portability
- Interconnection Agreement
- Calling Number Display
- Universal Service Obligation
- In-building Access
- Subsidy Scheme to Extend Fibre-based Networks to Villages in Remote Areas
- Subsidy Scheme for Encouraging Early Deployment of 5G
- Billing & Metering Integrity Scheme
- Certification & Labelling of Equipment
- Customer Complaint Settlement Scheme for the Telecommunications Industry
- Registration Scheme for Buildings with Optical Fibre Access Networks
- WiFi Access Points
- Data Usage Calculator
- Mobile Bill Shock
- RF Radiation Safety
- Selling of Calling Cards in the Mainland
- Stay in Touch in Country Parks

#### **Radio Spectrum**

- Spectrum Management
- Spectrum Auctions
- Administrative Assignment of Spectrum

#### **Unsolicited Electronic Messages Ordinance (UEMO)**

- The UEMO: An Industry Guide
- The UEMO: Public Guide
- Do-not-call Registers

- How to Unsubscribe from Commercial Electronic Messages?
- How to Know if a Message Sender Contravenes the UEMO?
- How to Report a Suspected Contravention of the UEMO?

### **Unfair Trade Practices**

- Articles
- Pamphlet and Poster
- Video Gallery
- Lodging a Complaint against a Suspected Contravention of the “Fair Trading Sections” of the Trade Descriptions Ordinance

### **Competition Matters**

- Lodging a Competition Complaint
- Guideline on Complaints

### **Figures and Statistics**

- Telecommunications
- Broadcasting
- Unsolicited Electronic Messages Ordinance
- Enforcement Figures

### **Publications and Reports**

- Trading Fund Reports
- Compliance Reports
- Consultancy Reports
- Environmental Reports
- Technical Reports

Note: The above list is only a broad description in general terms of the types of records held by the Office of the Communications Authority (OFCA). Some of the records are not information routinely made available to the public or there are reasons to withhold the information including those set out in the provisions of the Code on Access to Information (the Code). Upon receiving applications made under the Code, we will respond to the requests with reference to the provisions of the Code on a case-by-case basis.