

**The 12th TUCAC Meeting to be held at**

**3 pm on 1 December 2016 (Thursday)**

**(Venue: 2907 Conference Room, 29/F Wu Chung House)**

Agenda:

- (1) Welcome Note
- (2) Confirmation of Minutes of the 11th Meeting
- (3) “Communications Master • OFCA” Facebook Fan Page (TUCAC Paper No. 6/2016)
- (4) Arrangements on the Registration of True Identity for the Use of Mainland numbers in Single-Card-Multiple-Numbers Services  
OFCA’s Follow-up Actions and Advice to Consumers (TUCAC Paper No. 7/2016)
- (5) Any Other Business:
  - Latest Statistics on Consumer Complaints
- (6) Date and Time of Next Meeting