

Revamp of the Websites of the Communications Authority and the Office of the Communications Authority

Telecommunications Users and Consumers Advisory Committee

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Overview of the Websites

Established in April 2012

Website of the Communications Authority (CA)



Website of the Office of the Communications Authority (OFCA)



- Mainly provides **information and documents in connection with the roles and regulatory functions of the CA**
- Such as statements, decisions, codes of practice, consultation papers and licensing documents issued by the CA

- Mainly provides **information and documents in connection with the operation of OFCA**
- Such as consumer alerts, statistics, information on spectrum auctions and documents on technical standards

Overview of the Websites

Through the websites of the CA and OFCA, you can...

- search for information about the CA and OFCA, such as announcements, statements issued and also the latest communications market statistics
- apply for licences, certificates and permits online
- check the information of telecommunications service licensees and their services provided
- search for registered Wi-Fi hotspots
- enquire about the digital TV coverage areas
- know about the fibre network connection status of a building
- know about the mobile network coverage of hiking trails in country parks
- lodge a complaint or report a case
- subscribe to the online newsletter to receive news from the CA/OFCA

Objectives of the Website Revamp

- Comply with the latest website design requirements laid down by the Office of the Government Chief Information Officer (OGCIO)

- Improve the websites' web accessibility designs, making them more user-friendly, easier to search for information, more efficient to maintain

- Renew the designs of the websites to enhance CA's and OFCA's corporate images

OGCIO's requirements on website designs

- Government websites should adopt **Responsive Web Design (RWD)** by end of 2020
- RWD can automatically detect the screen size of a browsing device (such as PC, mobile phone, tablet); enabling webpages to be displayed with the best viewing effect



www.gov.hk

www.ogcio.gov.hk

Proposed Changes

Improve Website Design

- Remove Adobe Flash animations in the websites - technical support to Adobe Flash will end soon
- Improve websites' colour contrast - to fully comply with the web accessibility requirements
- Enhance website structures - easier to browse and search for information

Flash animation on the CA's website



Proposed Changes

Remove Regulator Archives

- i.e. websites of the former Broadcasting Authority and Office of the Telecommunications Authority
- The websites are retained to facilitate the public to search for reference information, in particular during the early establishments of the CA and OFCA
- Most of the content is already outdated or invalid
- Suggest removing the Regulator Archives and migrating the documents that need to be kept to the OFCA website



Proposed Changes

Seeking members' comments / advice on the websites

- Are the website functions practical?
- Is the content comprehensive enough?
- Is it easy to search for information on the websites?
- Are the designs attractive?
- Other comments

Thank You

