

Latest Progress on Implementation of the Real-name Registration Programme for SIM Cards

Telecommunications Users and Consumers Advisory Committee

13 December 2022



Implementation Timetable of Real-name Registration for SIM Cards

The Telecommunications (Registration of SIM Cards) Regulation (“Regulation”) took effect on 1 September 2021

Issued before 1 March 2022

Issued from 1 March 2022 onwards

Existing SIM Card

Newly Issued SIM Card

SIM Service Plan (“SSP”) Card

Pre paid SIM (“PPS”) Card

Must complete real name registration (“RNR”) before service activation

The Regulation took effect on 1 September 2021

1 March 2022

23 February 2023

Need to complete RNR within the registration period

No need to re-register (unless they change to another service provider or subscribe to a new phone number)

Latest Progress on Registration of PPS Cards

(As at 4 December 2022)

Existing PPS Cards

(Issued before 1 March 2022)

- More than **920K** existing PPS cards have already completed RNR
- About **16%** of all activated PPS cards



Newly Issued PPS Cards

(Issued from 1 March 2022 onwards)

- **1.54M** new PPS cards have been issued
- All newly issued PPS cards have completed RNR before service activation



Registration Channels



Information Required for RNR



Individual User

(Register not more than **10[#]** PPS cards with each telecommunications service provider)

Name in English and Chinese

Identification Document Number*

Copy of Identification Document

Date of Birth



User aged below 16: requires endorsement by an adult aged 18 or above, and personal information of that adult need to be registered



Corporate User

(Register not more than **25[#]** PPS cards with each telecommunications service provider)

Name of the Business

**Number of Business / Branch
Registration Certificate**

**Copy of Business / Branch
Registration Certificate**

**Personal Information of
Responsible Person**

* If user possesses a HKID card, he/she must use his/her HKID card for registration

* Visitor shall use travel document for registration

No limit on the number of registrable SSP cards

Points to Note for PPS Card Users



Unregistered existing PPS cards cannot be used after **23 February 2023**



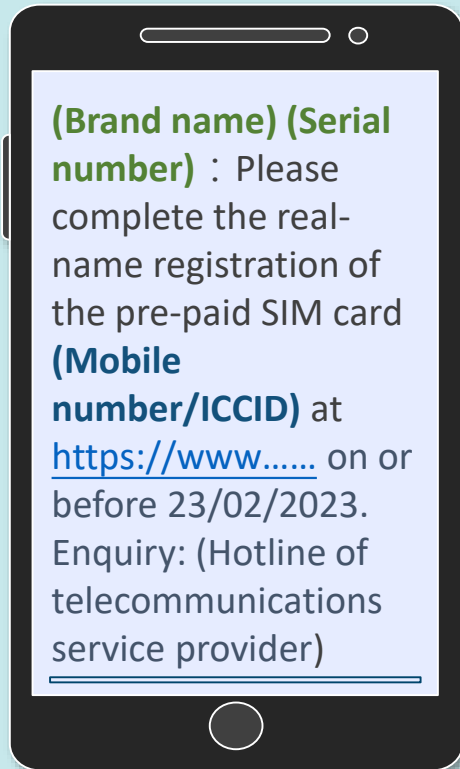
Some telecommunications service providers may require users to complete registration before the deadline



Some telecommunications service providers may stop the provision of service to unregistered PPS cards in advance

In order to avoid any service impact, existing PPS card users should complete registration **as soon as possible**

SMS Messages Sent by Telecommunications Service Providers on RNR



- Telecommunications service providers have sent notifications via SMS messages by using the designated sender address “**SIMREG**” to existing PPS card users reminding them to complete RNR by following the instructions provided in the SMS
- Telecommunications service providers will send final SMS notification reminders to the users concerned in **January and February 2023** respectively. The SMS message will include:
 - **Details of the telecommunications service provider**
 - **Relevant registration channels**
 - **Mobile number of the PPS card**

Publicity Measures

Pre-paid SIM Cards

Retail Outlets

18 Designated Post Offices



Real-name registration for SIM cards is simple

Other Publicity and Support Measures



Remember to complete registration before 23 February 2023 !

電話卡 Real-name Registration
實名登記 for SIM Cards
簡單、方便、快捷！
Easy, Convenient and Fast!

即刻登記啦！
Register now!

未完成登記嘅太空卡
限期後就用唔到！
Unregistered pre-paid SIM cards
cannot be used
after the deadline!

已登記 Registered

登記限期 **23.2.2023** Registration Deadline

登記途徑
Registration Channels

- 1 電話專門店
Telecom service provider's retail outlets
- 2 電話商網頁
Telecom service provider's website
- 3 電話商流動應用程式
Telecom service provider's mobile apps
- 4 十八間指定郵政局
18 designated post offices

登記所需資料
Information Required for Registration

- ✓ 姓名
Name
- ✓ 身份證號碼
HKID card no.
- ✓ 出生日期
Date of birth
- ✓ 身份證副本
HKID card copy

查詢
Enquiries

2001 6000

通訊事務管理局
Office of the
Communications Authority

www.ofca.gov.hk/realname

Thank you

