



# 精明使用智能電話的 來電過濾應用程式

## Smart Use of Call-Filtering Apps in Smartphones

現時有各種來電過濾應用程式，根據市民的舉報而收集電話促銷者的電話號碼，建立該等電話號碼的相關資料庫。當有來電時，應用程式會核對來電號碼是否在資料庫內，以協助用戶識別來電是否促銷電話。

Various Apps are available for screening telemarketing calls. These Apps generally collect telemarketers' numbers through reports from the public and set up relevant databases. When there is an incoming call, these Apps will assist the user to identify whether it is a telemarketing call by checking the calling number against the databases.

在安裝和使用來電過濾應用程式前，應注意以下事項：

Before installing and using call-filtering Apps, please take note of the following:

- 各種來電過濾應用程式的資料庫主要依靠市民舉報的促銷者電話號碼而建立，無法保證資料庫必定準確或完整。

Databases used by various call-filtering Apps mainly rely on reports by the public. There is no guarantee that these databases are accurate or complete.

- 細心了解應用程式的使用細則及權限要求。

Understand more about the conditions of use and the permission requests of the Apps.

此外，你可向電訊商查詢有否提供類似的來電過濾服務及有關詳情。

Moreover, you may ask your telecommunications service providers whether they can provide similar call-filtering services, and if so, the relevant details.



# 《電訊服務合約業界實務守則》

## Industry Code of Practice for Telecommunications Service Contracts

香港所有主要固定與流動網絡營辦商已落實推行《電訊服務合約業界實務守則》（簡稱《業界守則》），個人或住宅用戶在簽訂新的電訊服務合約或續訂電訊服務合約時可享有更佳的保障。

Personal or residential users entering into new telecommunications service contracts or renewing their telecommunications service contracts are afforded enhanced protection with the implementation of the Industry Code of Practice for Telecommunications Service Contracts (Industry Code) by all major fixed and mobile network operators.

選擇通訊服務時，必須緊記：

Bear in mind the following points before subscribing to a communications service:

- 確保服務切合你的需要  
make sure the service suits your needs
- 了解清楚收費和服務條款（包括延長合約期、續約及終止合約程序，以及向營辦商交還客戶設備安排等）  
check thoroughly the charges and service terms (including procedures for service contract extension, renewal and termination, as well as the arrangement about return of customer equipment to operator, etc.)
- 切勿為了禮品或收費優惠而輕易簽約  
do not sign the service contract just for gifts or discounts
- 花點時間比較不同營辦商所提供的服務  
take some time to compare the offers of different operators
- 完全清楚合約內容才簽約  
do not sign service contract until you are clear about all the contract details

