

購買電話卡 或任何轉售電訊服務 服務資料要掌握

Look for service information
when purchasing a Calling Card or Re-sold Telecom Service

選購電話卡時，怎樣才能作出
明智選擇呢？

How can you make a smart
choice of Calling Cards
offered by re-sellers?



在付款或簽訂服務合約前，你應留意電話卡是否附有以下資料：
Before you pay or sign a service contract, it is important to check whether the
following information is provided:

- ✓ 發行電話卡的公司名稱
The name of the company issuing the Calling Card
- ✓ 客戶服務熱線電話或該公司的聯絡電話
The customer service hotline number/the company's contact number
- ✓ 使用服務的方法
Instructions on how to use the service
- ✓ 接駁號碼/方法及啟用程序 (適用於國際直撥電話(IDD)服務)
Access number/method and activation procedure (applicable to IDD service)
- ✓ 收費(或扣減預付款項)的計算方法
How the charges will be calculated (or the prepaid amount to be deducted)
- ✓ 有效期
The validity period of the Calling Card



商品/服務的資料愈多
消費者權益所受的保障愈大

The more product / service information you get, the more protection you enjoy!

電訊服務轉售商受《電訊條例》及有關牌照條款規管。

Re-sellers of telecommunications services are regulated under the Telecommunications Ordinance and the relevant licence conditions.



Tel. 電話: 2961 6333

想知更多詳情，請瀏覽通訊事務管理局辦公室網站：
For more details, please visit OFCA's website: www.ofca.gov.hk