



OFCA's Key Measures to Combat Phone & SMS Scams



Block suspected fraudulent phone numbers and websites



Suspend services of phone numbers with suspicious operational patterns



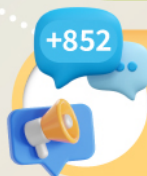
Collaborate with telcos and Police to combat phone deception at the source



Insert "+" sign in the calling number display for calls originated from outside Hong Kong



Block suspicious calls from outside Hong Kong prefixed with "+852"



Send voice or text alerts for other incoming calls with caller number prefixed with "+852"



Play voice alert for calls made from newly activated local prepaid SIM cards



Implement SMS Sender Registration Scheme



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Implement Real-name
Registration
Programme for
SIM Cards



All SIM cards issued by local telecommunications service providers for use in Hong Kong must complete real-name registration before service activation



Enhance Public
Education



Launch "District Anti-Phone Deception Ambassador Scheme" to engage District Council members and their staff to promote anti-phone/SMS scam messages at the community level



Organise publicity and educational activities to promote anti-phone deception messages through videos, talks, exhibitions, roadshows, promotion truck tour, etc.



Beware of Phone
and SMS Scam
Thematic Webpage



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