

**TRAFFIC STATISTIC FOR THE FISCAL YEAR**  
**EXTERNAL TELECOMMUNICATIONS TRAFFIC**

YEAR	EXTERNAL TELEPHONE TRAFFIC VOLUME					
	OUTGOING OPERATOR-ASSISTED	OUTGOING IDD	OUTGOING FACSIMILE AND DATA	TOTAL OUTGOING	TOTAL INCOMING **	TOTAL
	(MINUTES)	(MINUTES)	(MINUTES)	(MINUTES)	(MINUTES)	(MINUTES)
2019/20	0	1,350,740,000 @	--	1,350,740,000	783,619,000	2,134,359,000
2018/19	0	1,971,325,000 @ ^	--	1,971,325,000	970,592,000	2,941,917,000
2017/18	0	2,879,692,000 @	--	2,879,692,000	1,295,287,000	4,174,979,000
2016/17	0	3,510,415,000 @	--	3,510,415,000	1,567,463,000	5,077,878,000
2015/16	0	4,581,863,000 @ ^	--	4,581,863,000	1,934,979,000	6,516,842,000 ^
2014/15	0	5,354,666,000 @ ^	--	5,354,666,000	2,175,330,000	7,529,996,000 ^
2013/14	0	5,939,929,000 @ ^	--	5,939,929,000	2,299,589,000	8,239,518,000 ^
2012/13	30,000	6,878,782,000 @ ^	--	6,878,812,000	2,483,167,000	9,361,979,000 ^
2011/12	60,000	7,355,431,000 @ ^	--	7,355,491,000	2,916,179,000	10,271,670,000 ^
2010/11	80,000	7,469,435,000 @ ^	--	7,469,515,000	2,700,020,000	10,169,535,000 ^
2009/10	100,000	7,756,967,000 @ ^	--	7,757,067,000	2,304,870,000	10,061,937,000 ^
2008/09	120,000	7,716,240,000 @	--	7,716,360,000	2,299,714,000	10,016,074,000
2007/08	180,000	7,322,046,000 @	--	7,322,226,000	2,287,125,000	9,609,351,000
2006/07	330,000	6,746,208,000 @	--	6,746,538,000	2,291,313,000	9,037,851,000
2005/06	530,000	5,908,443,000 @	--	5,908,973,000	2,121,961,000	8,030,934,000
2004/05	820,000	5,067,462,000 @	--	5,068,282,000	2,151,064,000	7,219,346,000
2003/04	1,400,000	4,398,555,000 @	--	4,399,955,000	1,692,097,000	6,092,052,000
2002/03	2,600,000	3,978,469,000 @	--	3,981,069,000	1,745,331,000	5,726,400,000
2001/02	6,169,000	3,625,684,000 @	--	3,631,853,000	1,919,556,000	5,551,409,000

YEAR	EXTERNAL TELEX TRAFFIC VOLUME *		
	TOTAL OUTGOING	TOTAL INCOMING **	TOTAL
	(MINUTES)	(MINUTES)	(MINUTES)
2015/16 #	--	--	--
2014/15	314	9,863	10,177
2013/14	3,402	20,352	23,754
2012/13	10,221	47,271	57,492
2011/12	30,103	70,988	101,091
2010/11	50,209	98,002	148,211
2009/10	41,492	125,023	166,515
2008/09	62,261	237,624	299,885
2007/08	101,709	378,433	480,142
2006/07	165,860	521,002	686,862
2005/06	254,059	803,543	1,057,602
2004/05	547,674	874,694	1,422,368
2003/04	828,535	1,558,759	2,387,294
2002/03	1,380,208	2,113,701	3,493,909
2001/02	1,804,000	2,368,000	4,172,000

- Note** \* Telex refile traffic is not included  
 \*\* Estimated figures  
 @ Outgoing IDD traffic includes facsimile and data traffic from 1998/1999  
 # Start from 1 January 2015, operator ceased to provide telex service.  
 ^ The figures have been revised to reflect the adjustments filed by licensees.