

**Table 1: Statistics on Access Lines  
of Internet Service Subscriptions in Hong Kong (Notes 1 and 2)**

End of Month	Estimated no. of registered dial-up access lines (narrowband Internet access up to 1 Mbps) (excluding Internet pre-paid calling cards) (Note 3)	Estimated no. of registered leased access lines (Note 3)	Estimated no. of registered broadband Internet access lines (Notes 3 and 4)								
			Residential			Residential Total	Business			Business Total	Total
			Downstream Speed (Note 5)				Downstream Speed (Note 5)				
			Equal to or greater than 1Mbps and less than 100Mbps	Equal to or greater than 100Mbps and less than 1Gbps	Equal to or greater than 1Gbps		Equal to or greater than 1Mbps and less than 100Mbps	Equal to or greater than 100Mbps and less than 1Gbps	Equal to or greater than 1Gbps		
02/2021	27,624	21,928	331,956	953,020	1,277,275	2,562,251	127,958	173,119	21,218	322,295	2,884,546
01/2021	27,656	21,851	334,962	960,175	1,261,378	2,556,515	129,736	172,147	20,828	322,711	2,879,226
12/2020	27,753	22,996	338,703	968,623	1,240,858	2,548,184	130,992	171,858	20,047	322,897	2,871,081
11/2020	27,859	22,950	342,114	980,569	1,216,134	2,538,817	132,233	170,830	19,508	322,571	2,861,388
10/2020	27,928	22,784	344,983	993,880	1,196,335	2,535,198	132,897	170,280	18,930	322,107	2,857,305
09/2020	28,027	22,794	348,493	1,006,245	1,178,449	2,533,187	135,432	168,390	18,257	322,079	2,855,266
08/2020	28,109	22,940	351,333	1,018,531	1,158,956	2,528,820	135,962	167,063	17,629	320,654	2,849,474
07/2020	28,226	22,945	354,047	1,033,146	1,136,940	2,524,133	137,717	165,564	17,053	320,334	2,844,467
06/2020	28,325 <sup>6</sup>	23,000	357,176	1,045,056	1,118,532	2,520,764	137,938	164,580	16,485	319,003	2,839,767
05/2020	28,473 <sup>6</sup>	22,978	360,842	1,056,003	1,086,349	2,503,194	138,061	163,443	15,930	317,434	2,820,628
04/2020	28,586 <sup>6</sup>	22,926	363,963	1,067,000	1,065,317	2,496,280	138,123	161,907	15,220	315,250	2,811,530
03/2020	28,724 <sup>6</sup>	23,075	366,730	1,079,599	1,046,099	2,492,428	136,190	161,434	14,738	312,362	2,804,790
12/2020	27,753	22,996	338,703	968,623	1,240,858	2,548,184	130,992	171,858	20,047	322,897	2,871,081
12/2019	50,055	23,192	376,770	1,108,803	994,428	2,480,001	135,215	159,088	13,531	307,834	2,787,835

Note 1: The statistics are estimated figures based on the return from the licensed Internet Service Providers ("ISPs"). From January 2019 onwards, the statistics are compiled in terms of the number of "access lines" provided by ISPs, while it was in terms of the number of "registered customer accounts" prior to that. Please see Table 2 for statistics prior to January 2019.

Note 2: Access lines which are not used by customers of the licensed ISPs are not included, such as access lines of the campus networks in the universities.

Note 3: Registered access lines refer to the dial-up or broadband connections of ISPs to individual end users (including those free-of-charge connections). Where multiple access lines are provided to the same end user, the number of access lines is counted for the purpose of the statistics. In case more than one service is offered under one access line, it is counted as one access line only.

Note 4: Broadband Internet access refers to services with downloading speed of 1 Mbps or above.

Note 5: It refers to the maximum downstream bandwidth offered by ISPs. The actual downstream speed may be affected by various factors.

Note 6: The figure was revised to reflect the adjustments filed by ISP(s).

**Table 2: Statistics on Customers  
of Internet Service Subscriptions in Hong Kong (Note a)**

End of Month	Estimated no. of registered customer accounts with dial-up access (narrowband Internet access up to 1 Mbps) (excluding Internet pre-paid calling cards) (Note b)	Estimated no. of registered customer accounts with leased line access (Note b)	Estimated no. of registered broadband Internet access customer accounts (Notes b and c)						
			Residential		Residential Total	Business		Business Total (Note e)	Total
			Downstream Speed (Note d)			Downstream Speed (Note d)			
			Equal to or greater than 1Mbps and less than 10Mbps	Equal to or greater than 10Mbps		Equal to or greater than 1Mbps and less than 10Mbps	Equal to or greater than 10Mbps		
12/2018	52,284	2,911	359,219	2,038,415	2,397,634	71,068	230,327	301,395	2,699,029
12/2017	140,923	2,641	370,442	1,987,695	2,358,137	78,798	208,817	287,615	2,645,752
12/2016	190,859	2,551	392,820	1,940,777	2,333,597	86,825	191,260	278,085	2,611,682
12/2015	200,283	2,263	239,206	1,841,574	2,080,780	99,557	155,325	254,882	2,335,662
12/2014	239,427	2,268 <sup>f</sup>	203,622 <sup>f</sup>	1,826,479 <sup>f</sup>	2,030,101	101,563 <sup>f</sup>	136,912 <sup>f</sup>	238,475	2,268,576
12/2013	462,376	1,641	-	-	2,009,102	-	-	222,929	2,232,031
12/2012	793,811	1,565	-	-	2,052,460	-	-	212,085	2,264,545
12/2011	788,835	1,546	-	-	2,041,371	-	-	203,143	2,244,514
12/2010	741,511	1,580	-	-	1,930,718	-	-	196,244	2,126,962
12/2009	644,078	1,571	-	-	1,858,482	-	-	174,870	2,033,352
12/2008	621,420	1,724	-	-	1,753,943	-	-	167,315	1,921,258
12/2007	634,161	1,913	-	-	1,689,724	-	-	163,302	1,853,026
12/2006	632,193	1,641	-	-	1,566,477	-	-	150,833	1,717,310
12/2005	974,873	1,925	-	-	1,507,176	-	-	141,233	1,648,409
12/2004	1,003,604	2,259	-	-	1,370,056	-	-	114,430	1,484,486
12/2003	1,084,368	2,739	-	-	1,134,041	-	-	96,566	1,230,607
12/2002	1,371,705	3,439	-	-	915,517	-	-	73,598	989,115
12/2001	2,018,238	7,066	-	-	-	-	-	-	623,302
12/2000	2,283,047	11,527	-	-	-	-	-	-	392,118
12/1999	1,734,254	7,495	-	-	-	-	-	-	-

Note a: The statistics are estimated figures based on the return from the licensed Internet Service Providers ("ISPs"). They do not include users who are not customers of the licensed ISPs, such as users of the campus networks in the universities.

Note b: For the period prior to January 2019, the statistics represents the number of registered customer accounts which refer to the customer accounts of ISPs (including those free-of-charge customer accounts). For a registered customer account which has more than one user login ID, it is counted as one registered customer account only. Registered customer accounts do not include customer accounts which are provided with e-mail addresses only.

Note c: Broadband Internet access refers to services with downloading speed of 1 Mbps or above.

Note d: It refers to the maximum downstream bandwidth offered by ISPs. The actual downstream speed may be affected by various factors.

Note e: Prior to December 2014, the estimated no. of registered broadband Internet access customer accounts under "Business" category was separated into "Offices" and "Others" categories.

Note f: The figure was revised to reflect the adjustments filed by ISP(s).