

## Enforcement Statistics of Unsolicited Electronic Messages Ordinance (UEMO)

Number of reports of suspected contravention received and dealt with after the UEMO fully commenced on 22 December 2007

	No. of reports received						No. of reports dealt with	No. of warning letters issued	No. of enforcement notices issued	No. of Prosecutions instituted
	Fax	Email	Short Message	Pre-recorded Telephone Message	Others <sup>i</sup>	Total				
<b>Jan 2021</b>	2	13	24	12	1	52	37	1	0	0
<b>Dec 2020</b>	2	17	20	11	7	57	38	0	0	0
<b>Nov 2020</b>	4	10	14	17	4	49	64	0	0	0
<b>Oct 2020</b>	5	12	28	19	1	65	62	3	0	0
<b>Sep 2020</b>	6	21	23	16	6	72	59	2	0	0
<b>Aug 2020</b>	11	3	11	6	1	32	15	0	0	0
<b>Jul 2020</b>	4	10	16	6	3	39	44	4	0	0
<b>Jun 2020</b>	3	7	36	10	4	60	39	0	0	0
<b>May 2020</b>	4	11	15	6	0	36	31	1	0	0
<b>Apr 2020</b>	6	8	13	6	2	35	48	3	0	0
<b>Mar 2020</b>	4	17	13	6	3	43	57	5	0	0
<b>Feb 2020</b>	2	8	9	1	3	23	21	1	0	0
<b>Sub-Total (past 12 mths)</b>	<b>53</b>	<b>137</b>	<b>222</b>	<b>116</b>	<b>35</b>	<b>563</b>	<b>515</b>	<b>20</b>	<b>0</b>	<b>0</b>

	No. of reports received						No. of reports dealt with	No. of warning letters issued	No. of enforcement notices issued	No. of Prosecutions instituted
	Fax	Email	Short Message	Pre-recorded Telephone Message	Others	Total				
<b>2021 (YTD as of Jan)</b>	2	13	24	12	1	52	37	1	0	0
<b>2020</b>	53	130	228	108	37	556	526	20	0	0
<b>2019</b>	55	118	330	62	57	622	630	31	0	0
<b>2018</b>	138	115	290	56	26	625	749	30	0	0
<b>2017</b>	202	185	155	207	51	800	1 789	42	0	0
<b>2016</b>	208	177	204	142	60	791	855	26	0	1
<b>2015</b>	516	324	968	182	106	2 096	1 520	28	2	0
<b>2014</b>	383	400	772	223	120	1 898	1 748	52	1	1
<b>2013</b>	574	426	606	280	160	2 046	2 012	97	8	0

	No. of reports received						No. of reports dealt with	No. of warning letters issued	No. of enforcement notices issued	No. of Prosecutions instituted
	Fax	Email	Short Message	Pre-recorded Telephone Message	Others	Total				
<b>2012</b>	809	567	464	688	101	2 629	3 364	66	6	0
<b>2011</b>	1 350	356	168	613	111	2 598	3 019	109	7	0
<b>2010</b>	1 774	436	262	532	101	3 105	3 308	174	1	0
<b>2009</b>	4 413	804	308	363	194	6 082	6 766	93	1	0
<b>2008<sup>ii</sup></b>	6 127	1 092	477	699	397	8 792	6 173	67	0	0
<b>Total</b>	<b>16 604</b>	<b>5 143</b>	<b>5 256</b>	<b>4 167</b>	<b>1 522</b>	<b>32 692</b>	<b>32 496</b>	<b>836</b>	<b>26</b>	<b>2</b>

---

<sup>i</sup> "Others" includes person-to-person commercial calls, silent calls, beep tone calls, etc.

<sup>ii</sup> For the period from 22 December 2007 to 31 December 2008