

**The 17th TUCAC Meeting to be held at**

**3 pm on 7 December 2018 (Friday)**

**(Venue: 2907 Conference Room, 29/F Wu Chung House)**

Agenda:

- (1) Welcome Note
- (2) Confirmation of Minutes of the 16th Meeting
- (3) Proposed Review of the Class Licence for Offer of Telecommunications Services under Section 8(1)(aa) of the Telecommunications Ordinance (Cap. 106) (TUCAC Paper No. 5/2018)
- (4) How CA Handles Consumer Complaints against Telecommunications Service Operators (TUCAC Paper No. 6/2018)
- (1) Any Other Business:
  - Latest Statistics on Consumer Complaints
  - Date of Next Meeting