

**Code of Practice in Relation to Billing Information and Payment  
Collection for Telecommunications Services (CoP)  
- Compliance Status by Operators**

Fixed Network Operators	Compliance Status
Hong Kong Broadband Network Limited	Pledged to comply
HKBN Enterprise Solutions Limited (formerly known as “New World Telecommunications Limited”)	Pledged to comply
Hong Kong Cable Television Limited	Pledged to comply
Hong Kong Telecommunications (HKT) Limited	Pledged to comply
HGC Global Communications Limited (formerly known as “Hutchison Global Communications Limited”)	Pledged to comply
Towngas Telecommunications Fixed Network Limited	Pledged to comply
HKBN Enterprise Solutions HK Limited (formerly known as “WTT HK Limited”)	Pledged to comply

Mobile Network Operators	Compliance Status	Remark on the requirement in paragraph 8(b) <sup>1</sup> of the CoP
China Mobile Hong Kong Company Limited	Pledged to comply	
Hong Kong Telecommunications (HKT) Limited	Pledged to comply	HKT may provide information related to websites or IP addresses accessed or connected on a case-by-case and reasonable endeavour basis subject to system constraints in the event of genuine billing dispute.
Hutchison Telephone Company Limited	Pledged to comply	Itemised information on websites or IP addresses accessed or connected is not available for 2G, data dongle or blackberry services.
SmarTone Mobile Communications Limited	Pledged to comply	

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<sup>1</sup> Paragraph 8(b) of the CoP requires that itemised information of volume-based services (e.g. mobile data services) shall include, where applicable, information on websites or Internet-Protocol (“IP”) addresses accessed or connected which contributes to the top 60% or more of either the traffic or the billed amount concerned.