

Tariff No.: U003-006

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UNIFIED CARRIER LICENCE  
TELECOMMUNICATIONS ORDINANCE (CHAPTER 106)  
Hong Kong Telecommunications (HKT) Limited

**Name of Tariff:**

**SPECIAL CONDITIONS OF PCCW MOBILE SERVICE FOR CONSUMER CUSTOMERS** <sup>Note #</sup>

**Description of Tariff:**

See Annex A.

**Effective date of tariff:**

1 July 2011<sup>\*</sup>

<sup>\*</sup> This special conditions applies to all new contracts for consumer customers subscribing to the PCCW mobile service.

**Revision history:**

1<sup>st</sup> publication on 1 July 2011

<sup>Note #</sup>: The PCCW mobile General Terms and Conditions published in U003-0005 on 26 October 2010 will continue to apply to

- (1) All contracts of the PCCW mobile service entered into before 1 July 2011; and
- (2) All new contracts of the PCCW mobile service for commercial users.

## **SPECIAL CONDITIONS OF PCCW MOBILE SERVICE (“PCCW Mobile Service”) FOR CONSUMER CUSTOMERS**

### **1. Mobile Number Porting**

If you request for the Porting of your mobile number from another mobile operator and if through no fault of us, the mobile number Porting is unsuccessful, you will have to choose a new PCCW mobile number for the Application. In such a case, all promotions (including rebates and waivers) which are conditional upon successful Porting will be forfeited by you. If you do not choose a new PCCW mobile number, we will regard you to have cancelled the Application and you will have to pay us the Pre-activation Cancellation Charge.

### **2. BlackBerry**

- 2.1 If you switch to our BlackBerry Internet Service, you must request your prior BlackBerry service provider to release your BlackBerry account to us. If by the target Commencement Date (as specified in the Application), your prior BlackBerry service provider shall have failed to release your BlackBerry account to us, the Fixed Term (as specified in the Application) of your BlackBerry Internet Service will still commence as scheduled on the target Commencement Date.
- 2.2 If you purchase a BlackBerry device from us, we will provide a limited warranty to you for a period of 24 months according to our prevailing maintenance policy.

### **3. Prepayment**

In some cases, we may require you to make a prepayment for PCCW Mobile Service. If you are required to make a prepayment, we will specify this in the Application. Prepayment will be refunded to you as rebates as specified in your Application for PCCW Mobile Service. Prepayment, however, will not be refunded to you if you terminate PCCW Mobile Service before the Fixed Term ends.

### **4. Ending PCCW Mobile Service**

You can tell us to stop providing PCCW Mobile Service by calling our hotline on 1000. In some cases, you may have to pay us the Early Termination Charges and other Cancellation Charges for ending PCCW Mobile Service or the Contract for PCCW Mobile Service, please refer to the General Conditions of Telecommunications Service (Consumer Customers) for details.